



wisconsin department of
children + families

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Governor Scott Walker
Secretary Eloise Anderson

Division of Early Care and Education

Bureau of Early Care Regulation

DATE: March 22, 2011

TO: Interested Parties

FROM: Jill D. Chase, Director
Bureau of Early Care Regulation

RE: **LICENSING ACTIVITY SUMMARY REPORTS FOR LICENSED
CHILD CARE - JANUARY THROUGH DECEMBER 2010**

I am sending you statewide informational reports for calendar year 2010 on licensed child care centers. These reports provide information on numbers of licensed centers, capacity, complaint and enforcement activity, and frequently cited violations.

NUMBER AND CAPACITY OF LICENSED CHILD CARE FACILITIES

- In 2010, the Bureau of Early Care Regulation (BECR) regulated 5,006 child care centers and day camps. This compares to 5,396 child care facilities regulated by BECR in 2009. This is a drop of nearly 8% in regulated child care facilities.
- BECR conducted 10,309 child care site visits in 2010 to monitor, provide technical assistance, verify compliance and conduct complaint investigations.
- Statewide licensed child care capacity in 2010 was 157,156. An estimated 209,017 children were cared for in licensed centers in 2010.
- During 2010, 447 new child care centers and day camps were licensed.
- The number of new family child care centers licensed in 2010 is down by nearly 15%, compared to new family child care centers licensed in 2009. The number of new group child care centers licensed in 2010 is down by 13%, compared to new group child care centers licensed in 2009.
- The number of licensed child care centers and day camps in Milwaukee decreased by 16% between 2009 and 2010; licensed capacity in child care facilities decreased by 8% between 2009 and 2010. The number of family child care centers in Milwaukee decreased by nearly 22% between 2009 and 2010.

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COMPLAINTS

- There were 1,592 complaint investigations concerning child care facilities in 2010, involving 2,782 alleged violations. This compares to 1,542 complaints investigated in 2009, involving 2,887 alleged violations.
- Of the 2,782 alleged child care violations, 1,067 violations (38%) were substantiated.
- The most frequently alleged violations in child care in 2010 concerned supervision/staff coverage, administration and records, unlicensed illegal operation and inappropriate discipline/behavior.

ENFORCEMENT ACTIVITY

- In 2010, there were 1,600 enforcement actions, compared to 921 enforcement actions in 2009 and 1,232 enforcement actions in 2008.
- The most frequent actions in 2009 were orders, warning letters and forfeitures.
- The number of serious enforcements (revocations, denials and summary suspensions) did not increase between 2009 and 2010.

MOST FREQUENTLY CITED CHILD CARE RULE VIOLATIONS

In 2010, the top five most frequently cited rule violations in **family child care centers** were violations related to the following:

- Current, Accurate Daily Attendance Record;
- Child Record – Enrollment & Health History Forms;
- Staff File – Days, Hours Worked;
- Access to Materials Potentially Harmful to Children;
- Practice of Written Emergency Plans.

In 2010, the top five most frequently cited rule violations in **group child care centers** were violations related to the following:

- Current, Accurate Daily Attendance Record;
- Cardiopulmonary Resuscitation Training;
- Staff File – Registry Certificate, Educational Qualifications;
- Access to Materials Potentially Harmful to Children;
- Child Record – Enrollment Information.

Please refer to attached reports and graphs for additional information.

Cc: Eloise Anderson, Secretary, Department of Children and Families
Joan Hansen, Deputy Secretary, Department of Children and Families
Mary Ann Lippert, Executive Assistant, Department of Children and Families
Elaine Richmond, Administrator, Division of Early Care and Education
Randall Keys, Deputy Administrator, Division of Early Care and Education
Regional Licensing Chiefs, Bureau of Early Care Regulation

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Number of Regulated Facilities

For the period of 01/01/2010 to 12/31/2010

Number of Regulated Facilities (not including pending)

Number of New and Closed Facilities

Type of Facility	Total Facilities	New	Closed
CAMP	78	10	14
FAMILY	2,510	266	567
GROUP	2,418	171	255
CHILD CARE - SUBTOTAL	5,006	447	836
RESIDENTIAL CARE CENTER	19	0	0
TP-2	16	0	0
RESIDENTIAL CARE CENTER - SUBTOTAL	35	0	0
ADOP & FOSTER CARE SERVICES	3	0	0
ADOPTION SERVICES OFFERED	21	0	1
CPA - OTHER	9	0	1
FOSTER CARE SERVICES OFFERED	23	0	2
CHILD PLACING AGENCY - SUBTOTAL	56	0	4
FAMILY	0	0	0
HOLDOVER ROOM	0	0	0
LARGE	10	0	0
SMALL	7	0	1
SHELTER CARE - SUBTOTAL	17	0	1
CORPORATION	107	4	13
COUNTY AGENCY	3	0	0
FAMILY	6	0	1
GROUP HOME - SUBTOTAL	116	4	14
TOTALS:			
CHILD CARE	5,006	447	836
CHILD WELFARE	224	4	19
GRAND TOTAL	5,230	451	855

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Capacity Statistics Report

	<u>Capacity</u>	<u>Number of Facilities</u>	<u>Percent of Facilities</u>	<u>Capacity</u>	<u>Percent of Capacity</u>
FAMILY CHILD CARE					
	4 - 8	2,510	100.0%	19,888	100.0%
GROUP CHILD CARE					
	9 - 20	379	15.7%	6,531	4.8%
	21 - 50	1,094	45.2%	40,161	29.3%
	51 - 100	654	27.0%	48,343	35.2%
	101 - 150	217	9.0%	27,270	19.9%
	151 - 200	52	2.2%	8,832	6.4%
	201 +	22	0.9%	6,131	4.5%
	Totals	2,418		137,268	
GROUP HOME					
	4 - 8	116	100.0%	844	100.0%
RESIDENTIAL CARE CENTER					
	1 - 8	5	14.3%	37	2.7%
	9 - 20	5	14.3%	74	5.5%
	21 - 50	18	51.4%	571	42.2%
	51 - 100	4	11.4%	318	23.5%
	101 +	3	8.6%	352	26.0%
	Totals	35		1,352	
SHELTER CARE					
	1 - 8	7	41.2%	54	21.3%
	9 - 20	9	52.9%	156	61.4%
	21 +	1	5.9%	44	17.3%
	Totals	17		254	
Grand Totals		5,096		159,606	

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Complaints for Licensed and Unlicensed Facilities

For the period of 01/01/2010 to 12/31/2010

	Group Child Care	Family Child Care	Camp Child Care	RCC	Group Foster Homes	CPA	Shelter Care	Total
Licensed	1,001	263	5	10	43	4	7	1,333
Unlicensed	0	323	0	0	1	1	0	325
Total	1,001	586	5	10	44	5	7	1,658

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Findings of Complaint Investigations by Type of Violation

For the period of 01/01/2010 to 12/31/2010

Complaint Investigation Findings: Unsubstantiated, Substantiated, and Old Not Substantiated Violations
(Licensed and Unlicensed Facilities)

Type of Violation	Child Care			Child Welfare Agencies		
	Unsubstantiated	Substantiated	Old Not Substantiated	Unsubstantiated	Substantiated	Old Not Substantiated
1. LICENSED CAPACITY	12	17	0	0	0	0
2. SUPERVISION/STAFF COVERAGE	266	214	1	6	6	0
3. STAFF QUALIFICATIONS	69	59	0	3	0	0
4. HEALTH / MEDICAL	86	46	0	5	1	0
5. SANITATION / CLEANLINESS	86	48	0	0	1	0
6. ABUSE OR NEGLECT	102	19	0	23	1	0
7. INAPPROPRIATE DISCIPLINE / BEHAVIOR	210	82	0	10	3	0
8. ADMINISTRATION & RECORDS	173	180	0	4	4	0
9. SAFETY HAZARDS	40	32	2	2	0	0
10. PROGRAM	91	58	0	5	2	0
11. NUTRITION	83	26	0	1	2	0
12. PHYSICAL PLANT	87	54	0	1	3	0
13. CLIENT RIGHTS	0	0	0	5	1	0
14. TRANSPORTATION	58	45	0	2	0	0
15. UNLICENSED ILLEGAL OPERATION	227	113	1	2	0	0
16. SEXUAL ACTIVITY	0	0	0	0	0	0
17. DISCRIMINATION	2	0	0	0	0	0
18. OTHER	100	58	0	9	6	0
19. CAREGIVER BACKGROUND CHECK	19	12	0	3	0	0
101. CONFINEMENT/PHYSICAL RESTRAINTS	4	4	0	0	1	0
Totals	1,715	1,067	4	81	31	0

Grand Totals:	Unsubstantiated	1,796
	Substantiated	1,098
	NS	4
	Total	2,898

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Enforcement Actions

For the period of 01/01/2010 to 12/31/2010

These totals reflect actions initiated by the bureau during the above specified period.

Type of Enforcement Action	Type of Facility					Total Action
	CC	RCC	GH	CPA	SC	
License denials - HFS-12	4	0	0	0	0	4
License denials - Other	35	0	10	0	0	45
License Revocation - HFS 12	28	0	0	0	0	28
License Revocation - No Fee/App	0	0	0	0	0	0
License Revocation - Other	83	0	1	0	0	84
Orders	484	3	15	5	4	511
Forfeitures	265	7	9	3	2	286
Summary Suspension / Immediate Closure	12	0	0	0	0	12
Second probationary license due to serious noncompliances	48	0	1	1	0	50
License surrender in lieu of enforcement action	24	0	0	0	0	24
Stipulations	54	0	4	2	1	61
Warning Letters	464	3	16	7	5	495
** Other - No longer used.	0	0	0	0	0	0
Grand Totals	1,501	13	56	18	12	1,600

** This category is no longer used but appears for historical purposes for stipulations and warning letters.

Top 20 Most Frequently Cited Family Child Care Rule Violations
January 1, 2010 through December 31, 2010

<u>Violation Code</u>	<u>Violation Description</u>
250.04(6)(b)	CURRENT, ACCURATE DAILY ATTENDANCE RECORD 906
250.04(6)(a)1.	CHILD RECORD - ENROLLMENT & HEALTH HISTORY FORMS 801
250.04(5)(d)	STAFF FILE - DAYS, HOURS WORKED 683
250.06(2)(c)	ACCESS TO MATERIALS POTENTIALLY HARMFUL TO CHILDREN 558
250.06(3)	PRACTICE OF WRITTEN EMERGENCY PLANS 480
250.04(6)(a)4.	CHILD RECORD - IMMUNIZATION HISTORY, PHYSICAL EXAM 474
250.06(5)	PREMISES, FURNISHINGS, EQUIPMENT - CONDITION & REPAIR 452
250.05(1)(b)5.	PROVIDER TRAINING - CARDIOPULMONARY RESUSCITATION 438
250.06(2)(a)	ELECTRICAL OR HOT SURFACE PROTECTION 436
250.06(4)(a)	SMOKE DETECTORS 427
250.04(8)(b)	BIENNIAL TRAINING - CHILD ABUSE & NEGLECT 409
250.07(6)(L)1.	HEALTH EXAM - CHILD UNDER AGE 2 360
250.06(2)(k)	DETERIORATING OR TOXIC PAINT 344
250.06(2)(e)	POTENTIAL SOURCE OF HARM ON PREMISES 323
250.07(6)(L)2.	HEALTH EXAM - CHILD AGE OVER AGE 2 311
250.04(5)(a)	STAFF FILE - STAFF RECORD FORM 280
250.05(1)(b)4.	PROVIDER TRAINING - CONTINUING EDUCATION 272
250.04(2)(i)	MONITORING RESULTS, STIPULATIONS, CONDITIONS, EXCEPTIONS POS 260
250.07(5)(d)	MEALS & SNACKS - RECORDS 244
250.04(5)(k)	STAFF FILE - REGISTRY CERTIFICATE 238

Top 20 Most Frequently Cited Group Child Care Rule Violations
January 1, 2010 through December 31, 2010

<u>Violation Code</u>	<u>Violation Description</u>
251.04(6)(b)	CURRENT, ACCURATE DAILY ATTENDANCE RECORD 547
251.05(1)(c)	CARDIOPULMONARY RESUSCITATION TRAINING 496
251.04(5)(a)5.	STAFF FILE - REGISTRY CERTIFICATE, EDUCATIONAL QUALIFICATIONS 483
251.06(2)(d)	ACCESS TO MATERIALS POTENTIALLY HARMFUL TO CHILDREN 463
251.04(6)(a)1.	CHILD RECORD - ENROLLMENT INFORMATION 458
251.06(5)(a)	CONDITION OF PREMISES 443
251.05(3)(f)	CHILD TRACKING PROCEDURE 430
251.06(2)(b)	ELECTRICAL OR HOT SURFACE PROTECTION 406
251.04(5)(a)4.	STAFF FILE - PHYSICAL EXAMINATION REPORT 382
251.04(5)(a)3.	STAFF FILE - CAREGIVER BACKGROUND CHECK RESULTS 379
251.04(2)(a)	COMPLIANCE WITH LAWS 371
251.04(8)(b)	BIENNIAL TRAINING - CHILD ABUSE & NEGLECT 359
251.06(9)(d)2.a.	FOOD STORAGE - DRY FOOD 316
251.04(5)(a)2.	STAFF FILE - BACKGROUND INFORMATION DISCLOSURE FORM 310
251.06(4)(i)	FIRE ALARMS & SMOKE DETECTORS - MAINTENANCE, DRILLS, TESTING 308
251.04(5)(a)6.	STAFF FILE - ORIENTATION & CONTINUING EDUCATION 300
251.06(2)(a)	POTENTIAL SOURCE OF HARM ON PREMISES 295
251.04(5)(a)7.	STAFF FILE - SHAKEN BABY SYNDROME PREVENTION TRAINING 284
251.07(6)(j)9.	REVIEWING INJURY RECORDS 283
251.04(5)(a)1.	STAFF FILE - STAFF RECORD INFORMATION 276

